



## **Privacy Notice**

### **What we need**

Dunblane Sports Club will be a “controller” of the personal information that you provide to us, unless otherwise stated. When you register as a contact or a member of Dunblane Sports Club or renew your membership (including if you are registering or renewing on behalf of a child under the age of 18), we will ask you for the following personal information:

- contact details – name, address, phone number, email address, and date of birth;
- membership criteria / category – adult, child; and
- equality information – disability / medical condition (if any), gender identity.

### **Why we need your personal information (members) – contractual purposes**

We need to collect our members’ personal information so that we can manage your membership.

We will use our members’ personal information to:

- provide you with core member services;
- set up your online membership account and administer your account online; and
- send you membership communications by post or email in relation to essential membership services, including but not limited to, membership renewals and information on membership benefits.

If you do not provide us with all of the personal information that we need to collect then this may affect our ability to offer the above membership services and benefits.

### **Why we need your personal information (members and contacts) – legitimate purposes**

We also process our members’ and contacts’ personal information in pursuit of our legitimate interests to:

- promote and encourage participation in the sports offered by the club by sending members and contacts communications and booking information for upcoming competitions and events. Our competitions and events may be filmed or photographed and your personal information may also be used in images captured from our competitions and events, which we use for promotional, education and development purposes;
- provide competition in the sports offered by the club by accepting and managing entries for our competitions and leagues and checking your personal information to ensure you are entered into the correct category;
- develop and maintain our members’ and volunteers’ qualifications, including sending email communications to inform you of upcoming courses, renewal requirements and verify that you have completed any mandatory training and PVG / child protection requirements; and
- respond to and communicate with members and contacts regarding your questions, comments, support needs or complaints, concerns or allegations in relation to the sports offered by the club. We will use your personal information to investigate your complaint, suspend membership and take disciplinary action where appropriate.

Where we process your personal information in pursuit of our legitimate interests, you have the right to object to us using your personal information for the above purposes. If you wish to object to any of the above processing, please contact us on [info@dunblanesportsclub.co.uk](mailto:info@dunblanesportsclub.co.uk). If we agree and comply with your objection, this may affect our ability to undertake the tasks above for the benefit of you as a member.

### **Why we need your personal information (volunteers/coaches) – legal obligations**

We are under a legal obligation to process certain personal information relating to our volunteers and coaches for the purposes of complying with our obligations under the Protection of Vulnerable Groups (Scotland) Act 2007 to check that our volunteers and coaches are able to undertake regulated work with children and vulnerable adults.

### **Other uses of your personal information**

We may ask you if we can process your personal information for additional purposes. Where we do so, we will provide you with an additional privacy notice with information on how we will use your information for these additional purposes.

### **Who we share your personal information with**

We may be required to share personal information with statutory or regulatory authorities and organisations to comply with statutory obligations. Such organisations include the Health & Safety Executive, Disclosure Scotland, and Police Scotland for the purposes of safeguarding children.

We may also share personal information with our professional and legal advisors for the purposes of taking advice.

As an affiliated club of our governing bodies Tennis Central Scotland, Tennis Scotland (British Tennis/LTA) and Scottish Squash we are required to ensure that some of our members are members of our governing bodies as a condition of affiliation or playing in teams. We will share your name, contact details and membership category with Tennis Central Scotland, Tennis Scotland (British Tennis/LTA) and Scottish Squash who will become a controller of your personal information when they receive it.

In the event that we do share personal information with external third parties, we will only share such personal information strictly required for the specific purposes and take reasonable steps to ensure that recipients shall only process the disclosed personal information in accordance with those purposes.

### **How we protect your personal information**

Your personal information is stored on our electronic filing system (ClubSpark) and their servers based in the UK, and is accessed by our board members and volunteers for the purposes set out above.

### **How long we keep your personal information**

We will only keep your personal information for as long as necessary to provide you with membership services. Unless you ask us not to, we will review and possibly delete your personal information where you have not renewed your membership with us for six years.

### **Your rights**

You can exercise any of the following rights by writing to us at [info@dunblanesportsclub.co.uk](mailto:info@dunblanesportsclub.co.uk) or by logging on to your account on ClubSpark.

Your rights in relation to your personal information are:

- you have a right to request access to the personal information that we hold about you by making a “subject access request”;
- if you believe that any of your personal information is inaccurate or incomplete, you have a right to request that we correct or complete your personal information;

- you have a right to request that we restrict the processing of your personal information for specific purposes; and
- if you wish us to delete your personal information, you may request that we do so.
- Any requests received by Dunblane Sports Club will be considered under applicable data protection legislation. If you remain dissatisfied, you have a right to raise a complaint with the Information Commissioner's Office at [www.ico.org.uk](http://www.ico.org.uk)